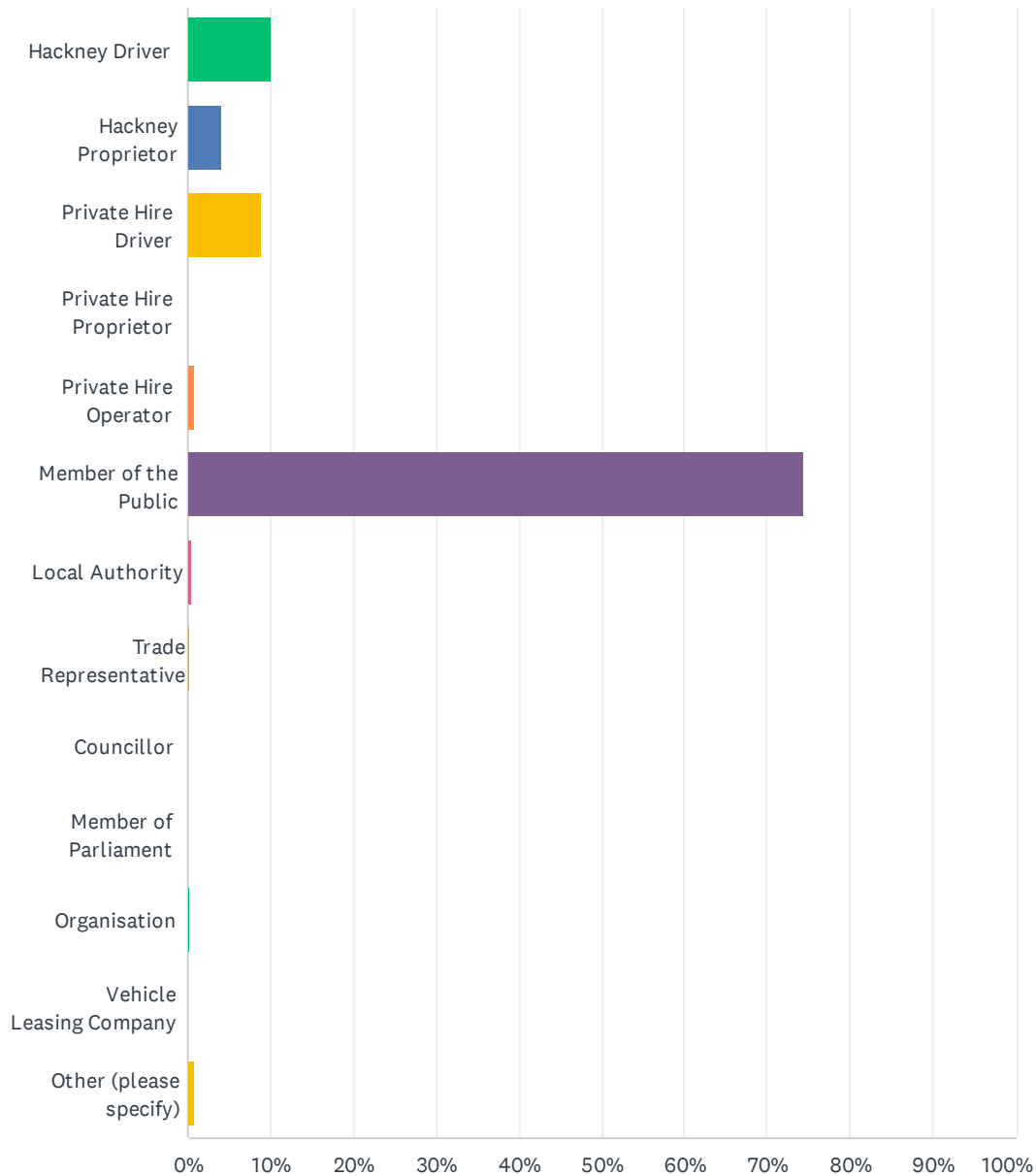


Q1 Please let us know in what capacity you are responding to this consultation (ie. Private hire driver/Private Hire Operator, member of the public etc):

Answered: 390 Skipped: 3

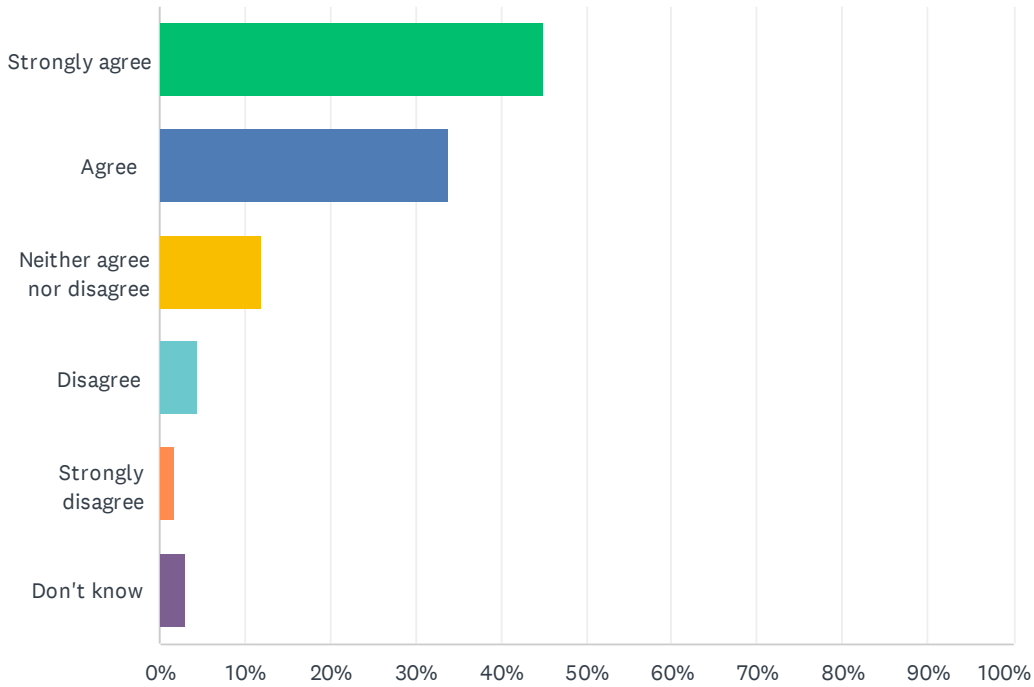


Consultation on Changes to Taxi/Private Hire Licensing Policy

ANSWER CHOICES	RESPONSES	
Hackney Driver	10.00%	39
Hackney Proprietor	4.10%	16
Private Hire Driver	8.97%	35
Private Hire Proprietor	0.00%	0
Private Hire Operator	0.77%	3
Member of the Public	74.36%	290
Local Authority	0.51%	2
Trade Representative	0.26%	1
Councillor	0.00%	0
Member of Parliament	0.00%	0
Organisation	0.26%	1
Vehicle Leasing Company	0.00%	0
Other (please specify)	0.77%	3
TOTAL		390

Q2 To what extent do you agree or disagree that the current policy should be reviewed every 5 years, as per the DfT Guidance?

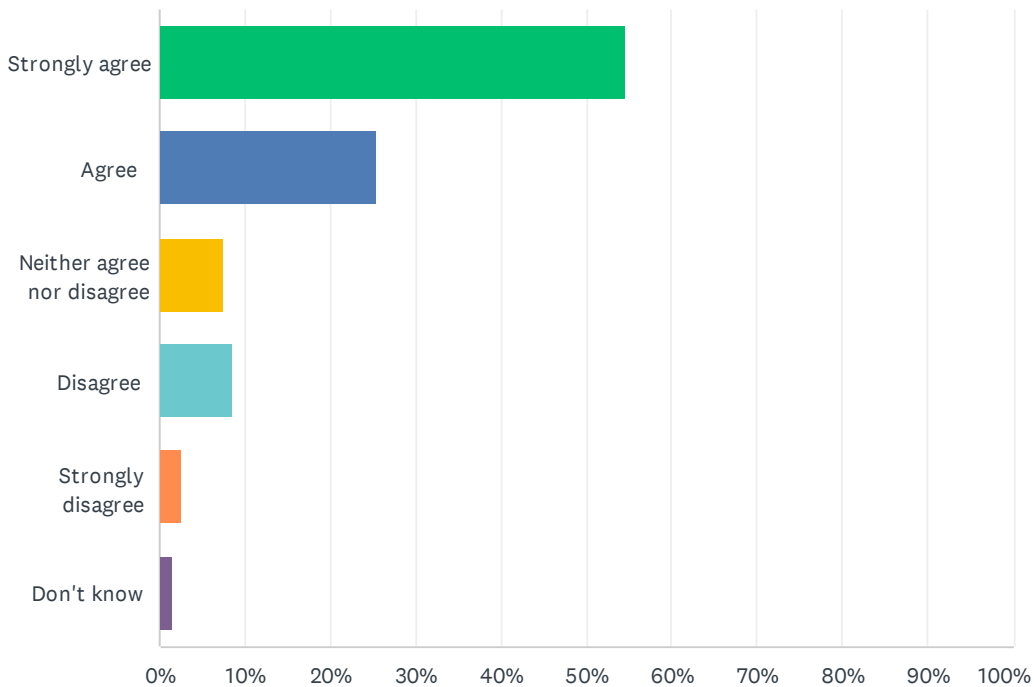
Answered: 360 Skipped: 33



ANSWER CHOICES	RESPONSES	
Strongly agree	45.00%	162
Agree	33.89%	122
Neither agree nor disagree	11.94%	43
Disagree	4.44%	16
Strongly disagree	1.67%	6
Don't know	3.06%	11
TOTAL		360

Q3 It is proposed that any changes in licensing requirements will be followed by a review of the licences already issued and that review may lead to a suspension, revocation or a refusal to renew a respective driver, vehicle or operator licence if a licence holder does not meet the amended required standard? To what extent do you agree or disagree with this new requirement?

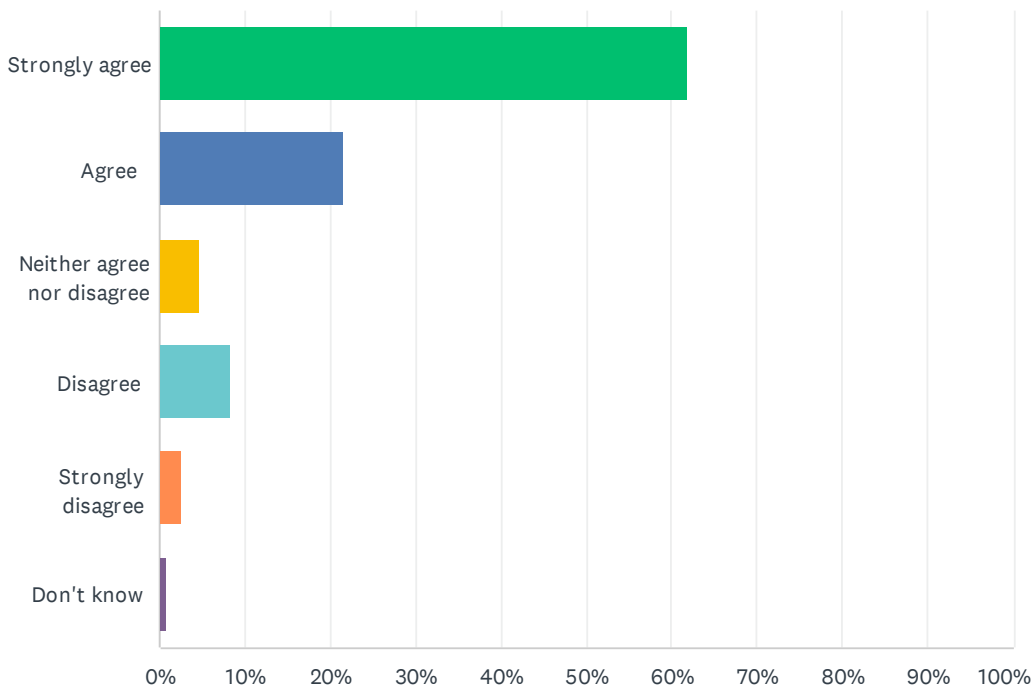
Answered: 339 Skipped: 54



ANSWER CHOICES	RESPONSES	
Strongly agree	54.57%	185
Agree	25.37%	86
Neither agree nor disagree	7.37%	25
Disagree	8.55%	29
Strongly disagree	2.65%	9
Don't know	1.47%	5
TOTAL		339

Q4 In order to improve the current process for undertaking DBS checks, it is proposed that all applicants/existing drivers and private hire operators will be required to subscribe to the DBS Update Service when their next DBS check is required to be undertaken. To what extent do you agree or disagree with this proposal?

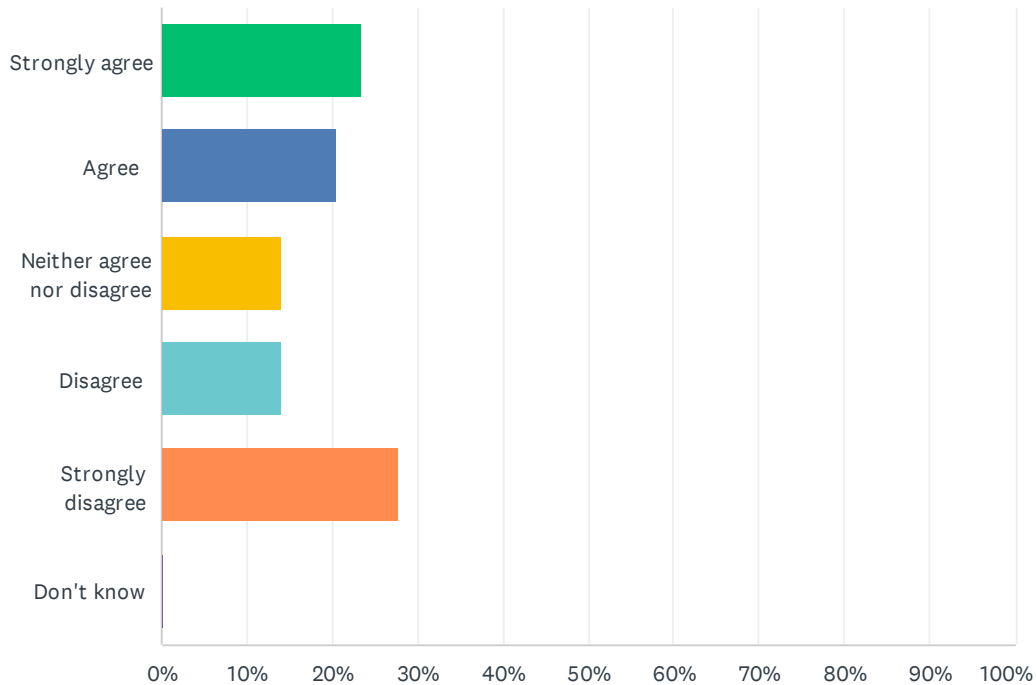
Answered: 338 Skipped: 55



ANSWER CHOICES	RESPONSES	
Strongly agree	61.83%	209
Agree	21.60%	73
Neither agree nor disagree	4.73%	16
Disagree	8.28%	28
Strongly disagree	2.66%	9
Don't know	0.89%	3
TOTAL		338

Q5 To what extent do you agree or disagree that the policy should be amended to require licence holders to notify the licensing authority of any arrest and release, charge or conviction within 48 hours instead of the current requirement of 24 hours?

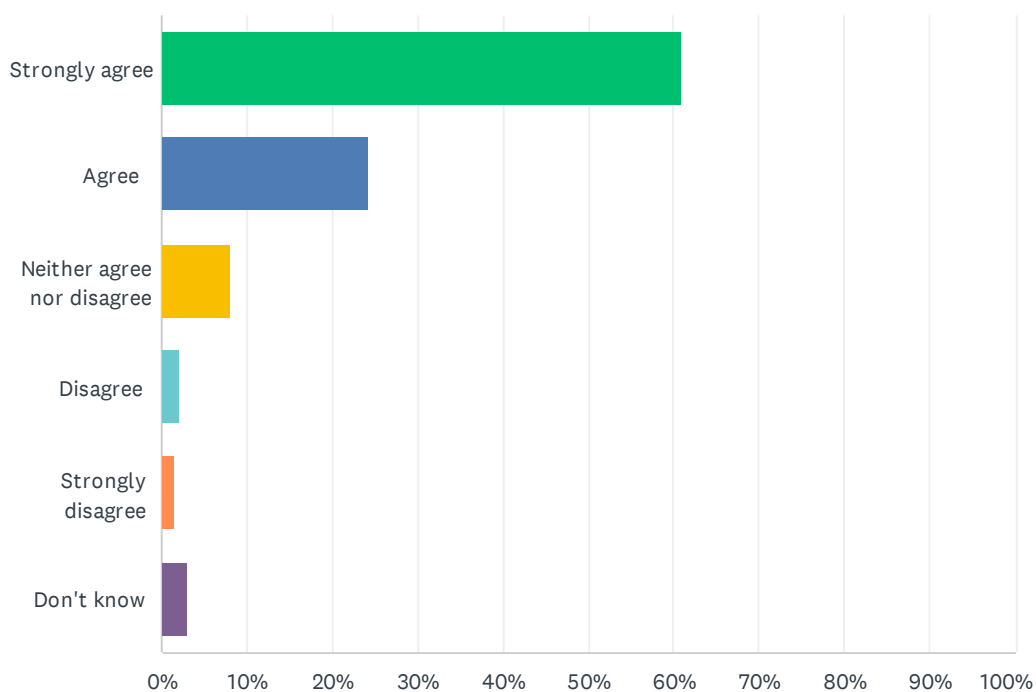
Answered: 333 Skipped: 60



ANSWER CHOICES	RESPONSES	
Strongly agree	23.42%	78
Agree	20.42%	68
Neither agree nor disagree	14.11%	47
Disagree	14.11%	47
Strongly disagree	27.63%	92
Don't know	0.30%	1
TOTAL		333

Q6 To what extent do you agree or disagree that the licensing policy should include the following statement? The Licensing Authority will make a referral to the DBS when it is thought that: An individual has harmed or poses a risk of harm to a child or vulnerable adult; An individual has satisfied the "harm test"; or Received a caution or conviction for a relevant offence and; The person they are referring is, has or might in future be working in regulated activity. If the above conditions are satisfied, the DBS may consider it appropriate for the person to added to a barred list

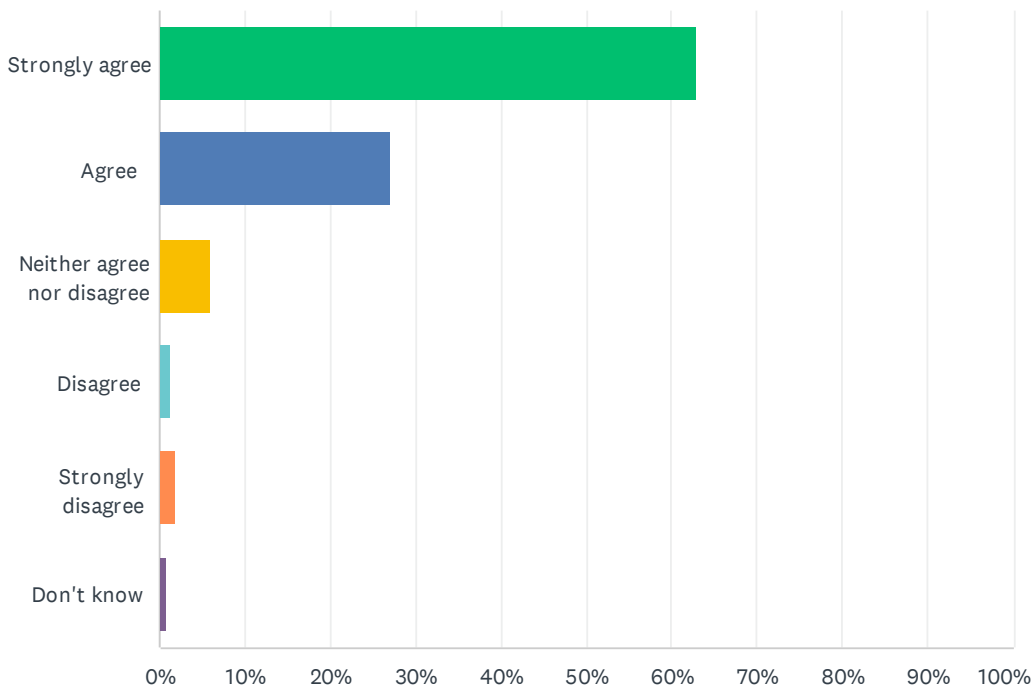
Answered: 325 Skipped: 68



ANSWER CHOICES	RESPONSES	
Strongly agree	60.92%	198
Agree	24.31%	79
Neither agree nor disagree	8.00%	26
Disagree	2.15%	7
Strongly disagree	1.54%	5
Don't know	3.08%	10
TOTAL		325

Q7 To what extent do you agree or disagree that processes should be put in place to contribute to and monitor a national register of taxi and private hire vehicle driver licence refusals and revocations ("NR3") as a checking mechanism when dealing with applications for private hire and taxi licences?

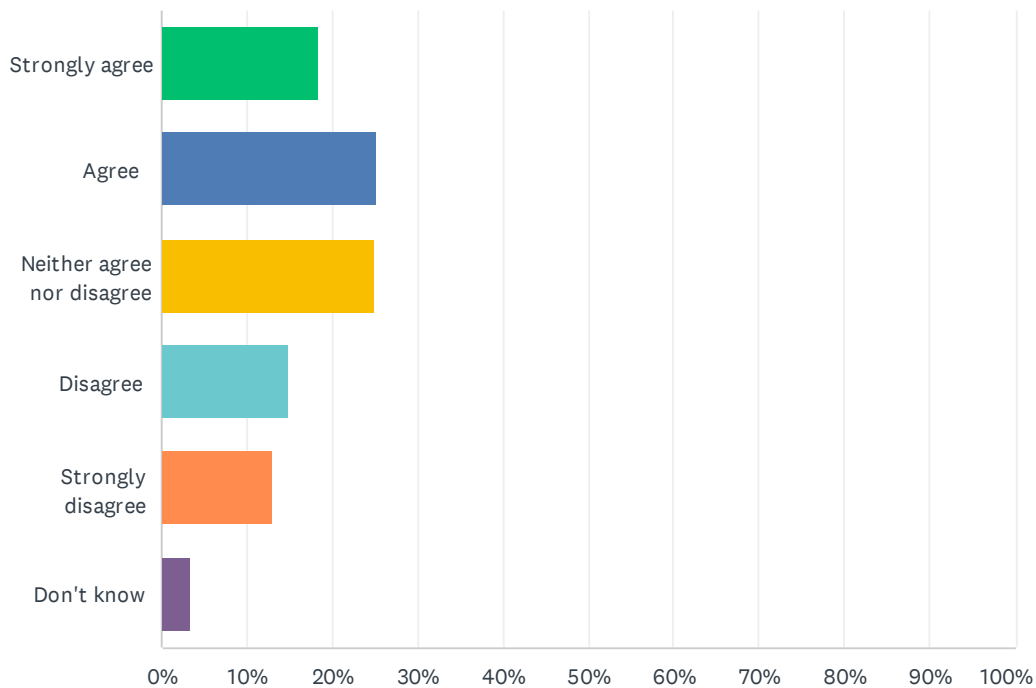
Answered: 321 Skipped: 72



ANSWER CHOICES	RESPONSES	
Strongly agree	62.93%	202
Agree	27.10%	87
Neither agree nor disagree	5.92%	19
Disagree	1.25%	4
Strongly disagree	1.87%	6
Don't know	0.93%	3
TOTAL		321

Q8 To what extent do you agree or disagree that current policy requirements for certificates of good conduct for persons who have lived overseas for any period of time should be amended to require a certificate of good conduct for any person who has lived overseas for any period of time since the age of 18 instead of the age of 10?

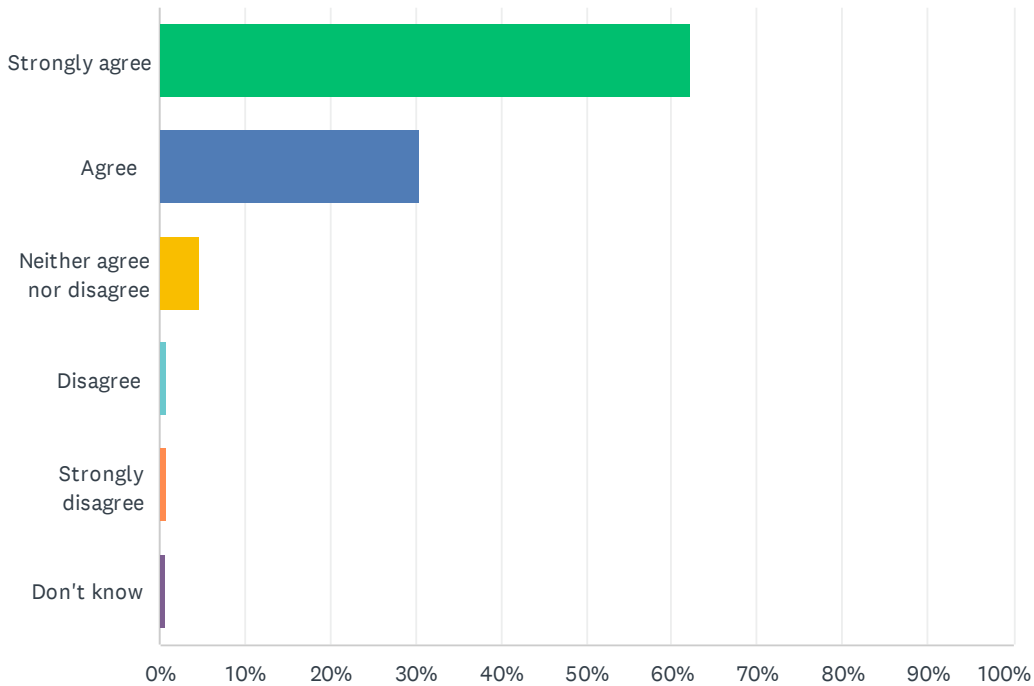
Answered: 321 Skipped: 72



ANSWER CHOICES	RESPONSES	
Strongly agree	18.38%	59
Agree	25.23%	81
Neither agree nor disagree	24.92%	80
Disagree	14.95%	48
Strongly disagree	13.08%	42
Don't know	3.43%	11
TOTAL		321

Q9 To what extent do you agree or disagree that all councillors wishing to serve on the Licensing Committee must attend annual training provided by the council in order to determine applications or policy matters?

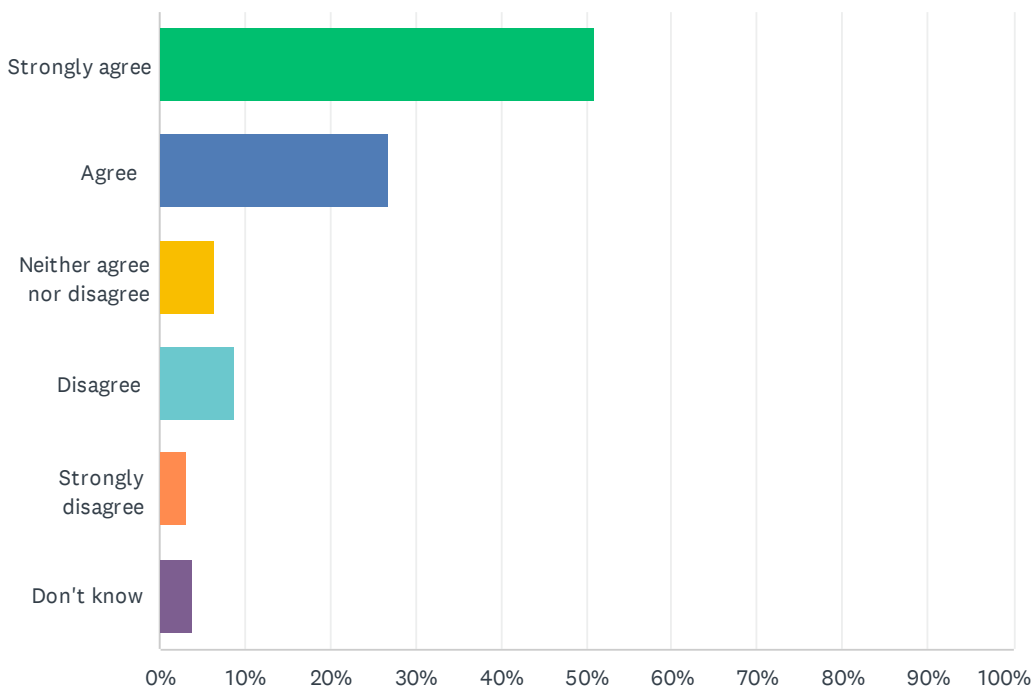
Answered: 318 Skipped: 75



ANSWER CHOICES	RESPONSES	
Strongly agree	62.26%	198
Agree	30.50%	97
Neither agree nor disagree	4.72%	15
Disagree	0.94%	3
Strongly disagree	0.94%	3
Don't know	0.63%	2
TOTAL		318

Q10 To what extent do you agree or disagree that the following paragraphs should be incorporated into the current policy when considering the fit and proper test?"When considering an application for a driver's licence, the licensing authority will consider, without any prejudice, and based on the information before them, if it would allow a person for whom they care, regardless of their condition, to travel alone in a vehicle driven by this person at any time of day or night?If, on the balance of probabilities, the answer to the question is 'no', the licensing authority will likely consider that the individual should not hold a licence.All decisions on the suitability of an applicant or licensee should be made on the balance of probability. This means that an applicant or licensee should not be 'given the benefit of doubt'. If the committee or delegated officer is only "50/50" as to whether the applicant or licensee is 'fit and proper', they should not hold a licence."

Answered: 312 Skipped: 81

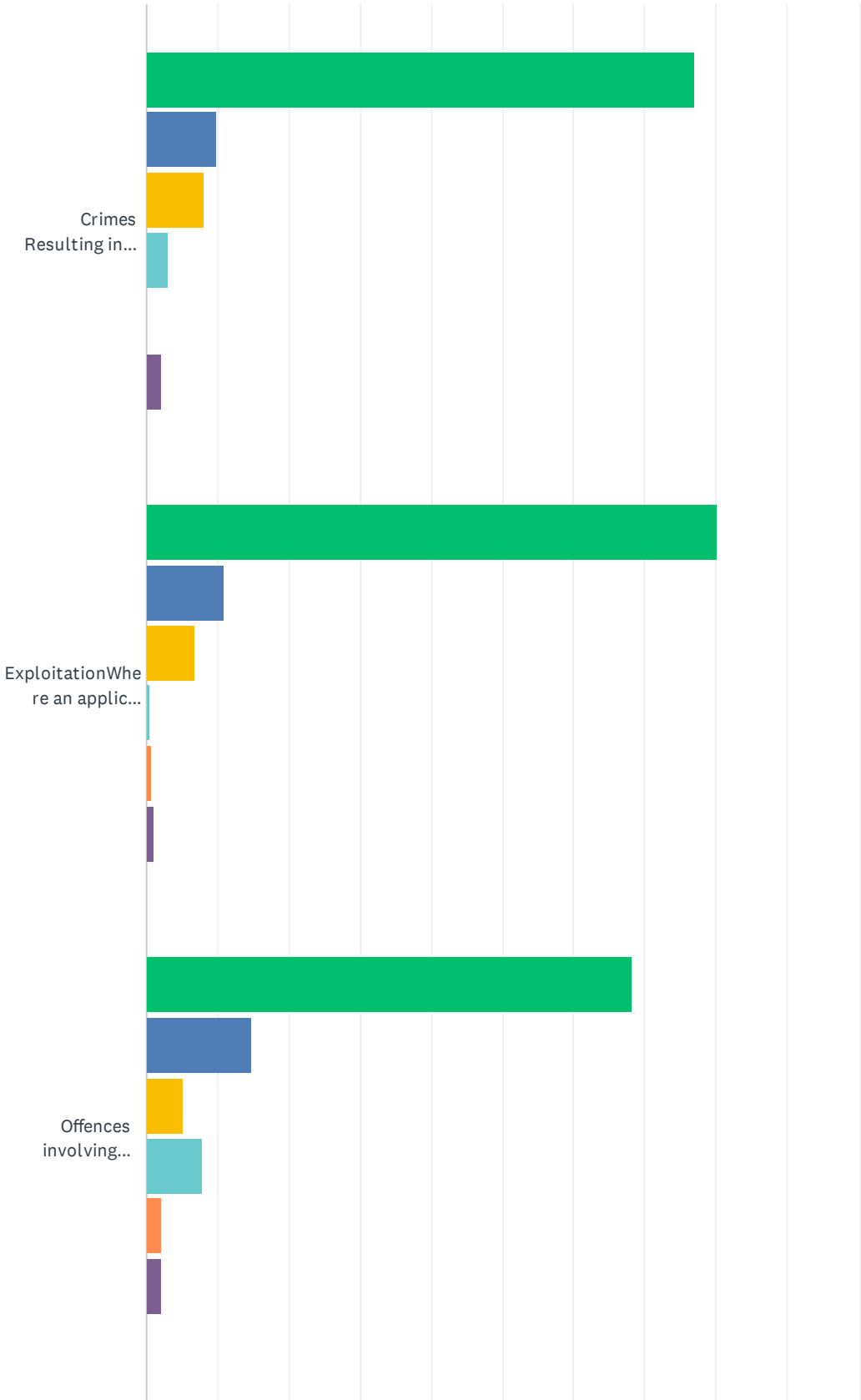


Consultation on Changes to Taxi/Private Hire Licensing Policy

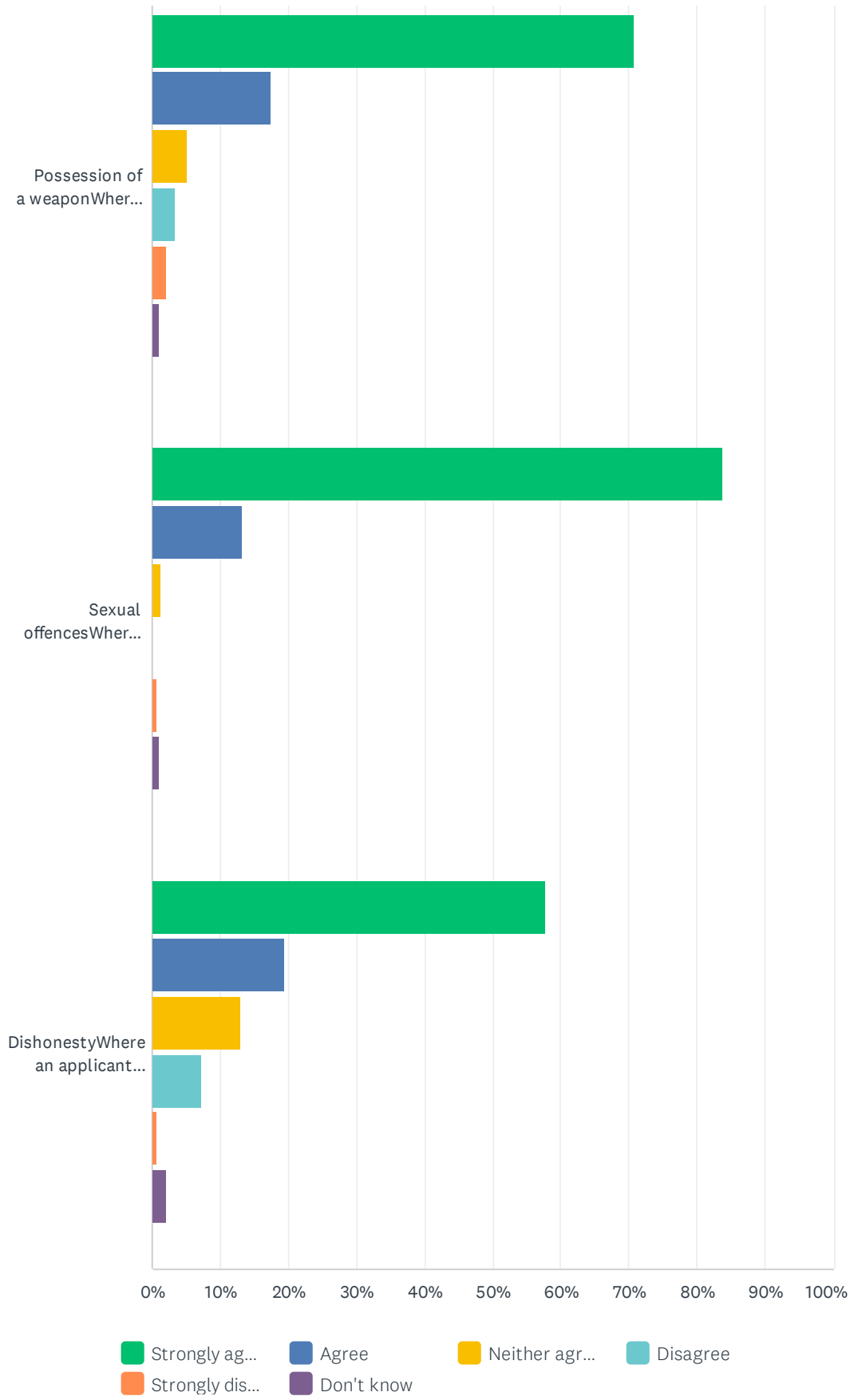
ANSWER CHOICES	RESPONSES	
Strongly agree	50.96%	159
Agree	26.92%	84
Neither agree nor disagree	6.41%	20
Disagree	8.65%	27
Strongly disagree	3.21%	10
Don't know	3.85%	12
TOTAL		312

Q11 Recommendations:

Answered: 295 Skipped: 98



Consultation on Changes to Taxi/Private Hire Licensing Policy

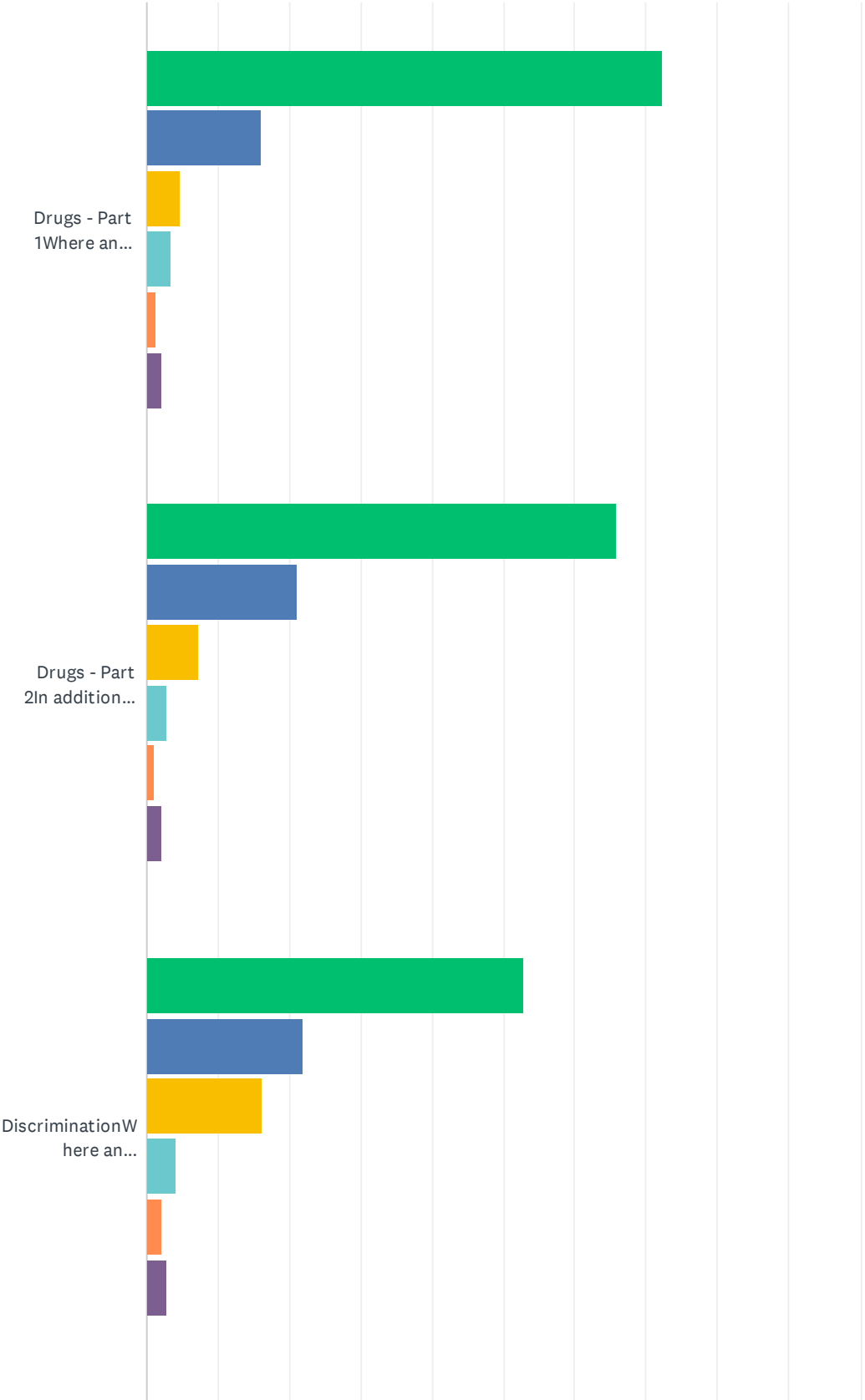


Consultation on Changes to Taxi/Private Hire Licensing Policy

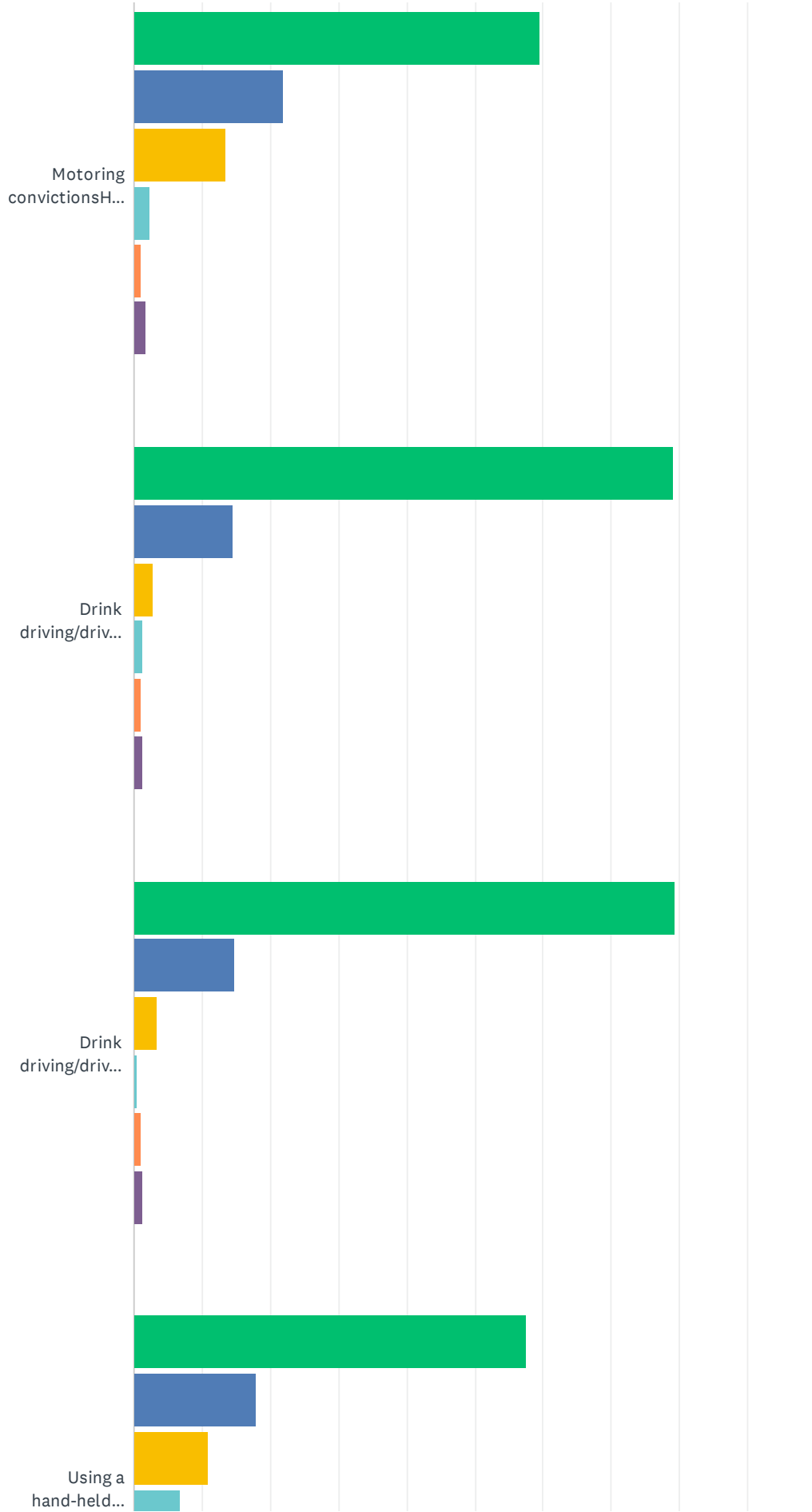
	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW	TOTAL
Crimes Resulting in DeathWhere an applicant or licensee has been convicted of a crime that resulted in the death of another person or was intended to cause the death or serious injury of another person they will not be licensed.	76.87% 226	9.86% 29	8.16% 24	3.06% 9	0.00% 0	2.04% 6	294
ExploitationWhere an applicant or licensee has been convicted of a crime involving, related to, or has any connection with abuse, exploitation, use or treatment of another individual irrespective of whether the victim or victims were adults or children, they will not be licensed. (This includes slavery, child sexual abuse, exploitation, grooming, psychological, emotional or financial abuse, but this is not an exhaustive list).	80.27% 236	10.88% 32	6.80% 20	0.34% 1	0.68% 2	1.02% 3	294
Offences involving violence against the person Where an applicant has a conviction for an offence of violence against the person, or connected with any offence of violence, a licence will not be granted until at least 10 years have elapsed since the completion of any sentence imposed.	68.26% 200	14.68% 43	5.12% 15	7.85% 23	2.05% 6	2.05% 6	293
Possession of a weaponWhere an applicant has a conviction for possession of a weapon or any other weapon related offence, a licence will not be granted until at least seven years have elapsed since the completion of any sentence imposed.	70.69% 205	17.59% 51	5.17% 15	3.45% 10	2.07% 6	1.03% 3	290
Sexual offencesWhere an applicant has a conviction for any offence involving or connected with illegal sexual activity or is on the Sex Offenders Register or on any barred list, a licence will not be granted.	83.73% 247	13.22% 39	1.36% 4	0.00% 0	0.68% 2	1.02% 3	295
DishonestyWhere an applicant has a conviction for any offence where dishonesty is an element of the offence, a licence will not be granted until at least seven years have elapsed since the completion of any sentence imposed.	57.68% 169	19.45% 57	12.97% 38	7.17% 21	0.68% 2	2.05% 6	293

Q12 Recommendations:

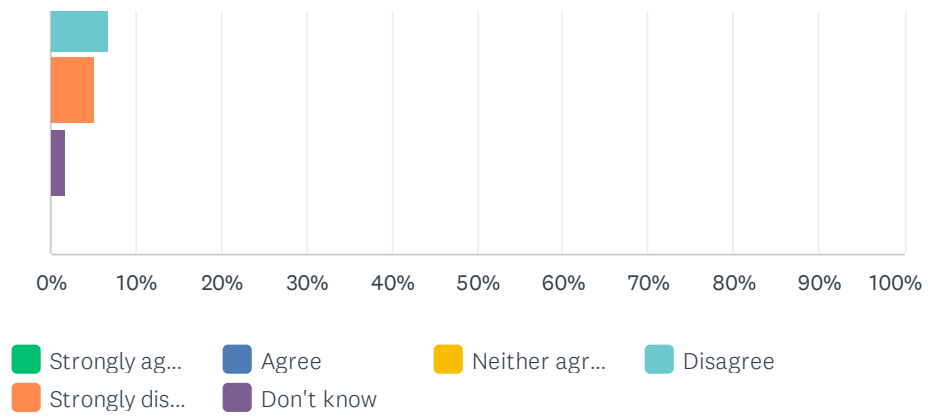
Answered: 295 Skipped: 98



Consultation on Changes to Taxi/Private Hire Licensing Policy



Consultation on Changes to Taxi/Private Hire Licensing Policy



Consultation on Changes to Taxi/Private Hire Licensing Policy

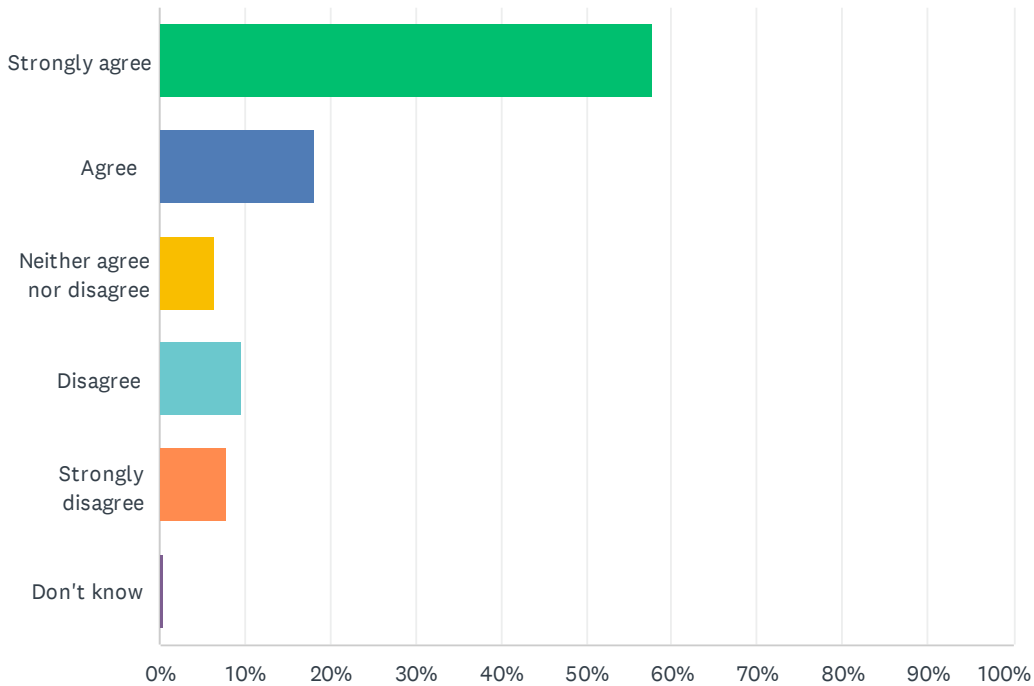
	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW	TOTAL
Drugs - Part 1Where an applicant has any conviction for, or related to, the supply of drugs, or possession with intent to supply or connected with possession with intent to supply, a licence will not be granted until at least 10 years have elapsed since the completion of any sentence imposed.	72.35% 212	16.04% 47	4.78% 14	3.41% 10	1.37% 4	2.05% 6	293
Drugs - Part 2In addition, where an applicant has a conviction for possession of drugs, or related to the possession of drugs, a licence will not be granted until at least five years have elapsed since the completion of any sentence imposed. In these circumstances, any applicant may also have to undergo drugs testing for a period at their own expense to demonstrate that they are not using controlled drugs.	65.87% 193	21.16% 62	7.17% 21	2.73% 8	1.02% 3	2.05% 6	293
DiscriminationWhere an applicant has a conviction involving or connected with discrimination in any form, a licence will not be granted until at least seven years have elapsed since the completion of any sentence imposed.	52.92% 154	21.99% 64	16.15% 47	4.12% 12	2.06% 6	2.75% 8	291
Motoring convictionsHackney carriage and private hire drivers are professional drivers charged with the responsibility of carrying the public. It is accepted that offences can be committed unintentionally, and a single occurrence of a minor traffic offence would not prohibit the granting of a licence. However, applicants with multiple motoring convictions may indicate that an applicant does not exhibit the behaviours of a safe road user and one that is suitable to drive professionally.	59.45% 173	21.99% 64	13.40% 39	2.41% 7	1.03% 3	1.72% 5	291
Drink driving/driving under the influence of drugs - Part 1Where an applicant has a conviction for drink driving or driving under the influence of drugs, a licence will not be granted until at least seven years have elapsed since the completion of any sentence or driving ban imposed.	79.04% 230	14.43% 42	2.75% 8	1.37% 4	1.03% 3	1.37% 4	291
Drink driving/driving under the influence of drugs - Part 2In the case of driving under the influence of drugs, any applicant may also have to undergo drugs testing at their own expense to demonstrate that they are not using controlled drugs.	79.25% 233	14.63% 43	3.40% 10	0.34% 1	1.02% 3	1.36% 4	294
Using a hand-held device whilst drivingWhere an applicant has a conviction for using a held-hand mobile telephone or a handheld device whilst driving, a licence will not be granted until at least five years have elapsed since the	57.63% 170	17.97% 53	10.85% 32	6.78% 20	5.08% 15	1.69% 5	295

Consultation on Changes to Taxi/Private Hire Licensing Policy

conviction or completion of any sentence
or driving ban imposed, whichever is the
later.

Q13 To what extent do you agree or disagree with the DfT guidance that all drivers will be subject to an enhanced check with the DBS service (including the children and adult Barred Lists) every 6 months?

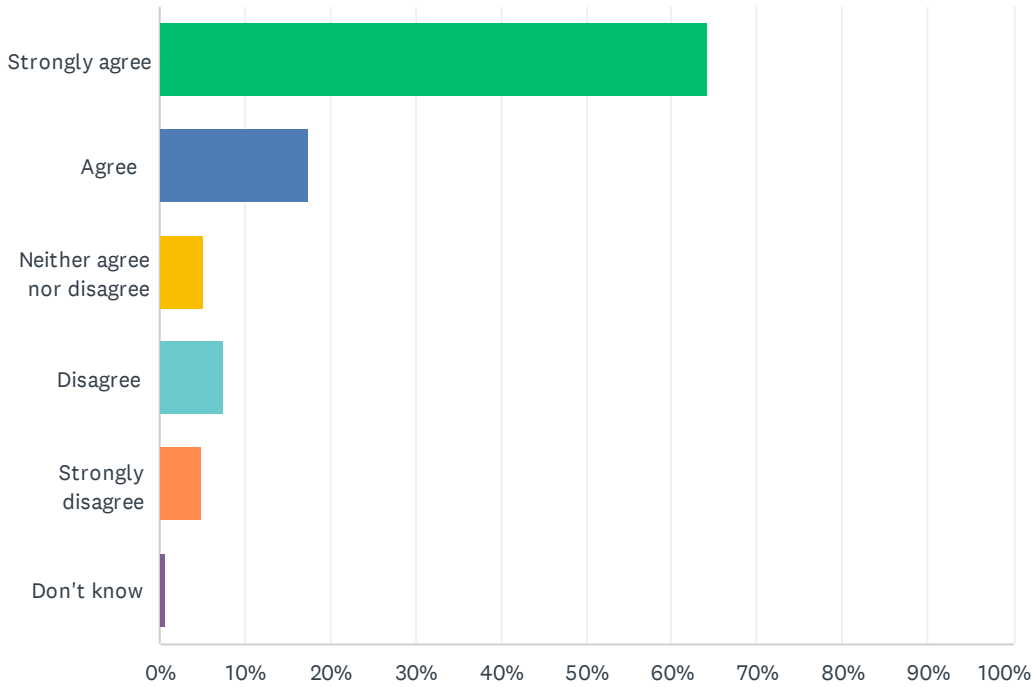
Answered: 294 Skipped: 99



ANSWER CHOICES	RESPONSES	
Strongly agree	57.82%	170
Agree	18.03%	53
Neither agree nor disagree	6.46%	19
Disagree	9.52%	28
Strongly disagree	7.82%	23
Don't know	0.34%	1
TOTAL		294

Q14 To what extent do you agree or disagree that all vehicle proprietors shall undergo an annual basic DBS check?

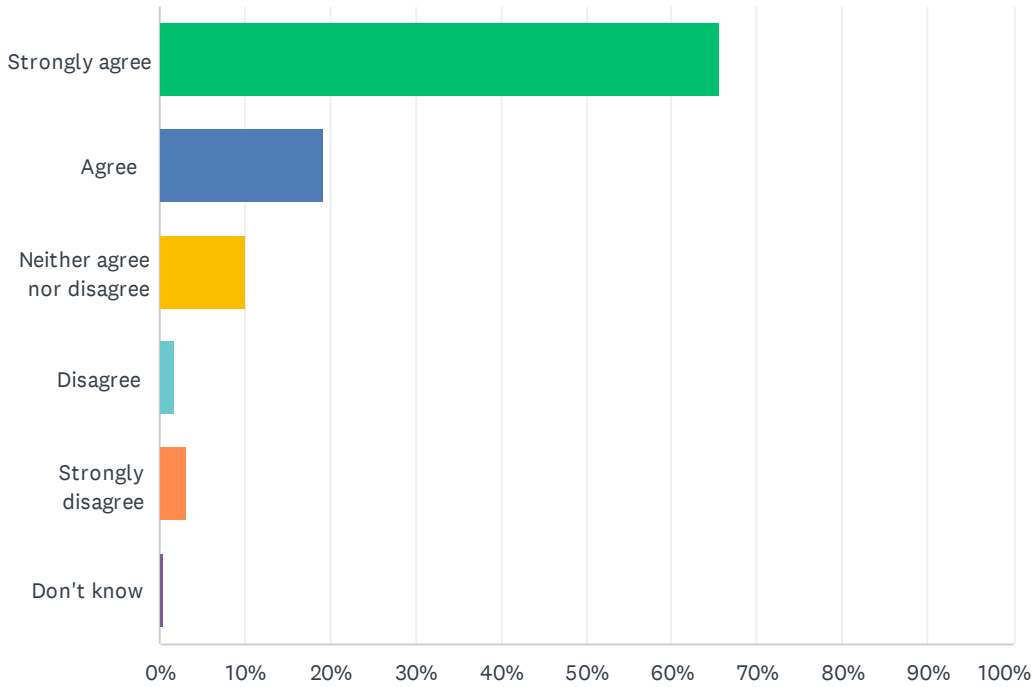
Answered: 291 Skipped: 102



ANSWER CHOICES	RESPONSES	
Strongly agree	64.26%	187
Agree	17.53%	51
Neither agree nor disagree	5.15%	15
Disagree	7.56%	22
Strongly disagree	4.81%	14
Don't know	0.69%	2
TOTAL		291

Q15 To what extent do you agree or disagree that all private hire operators shall undergo an annual basic DBS check?

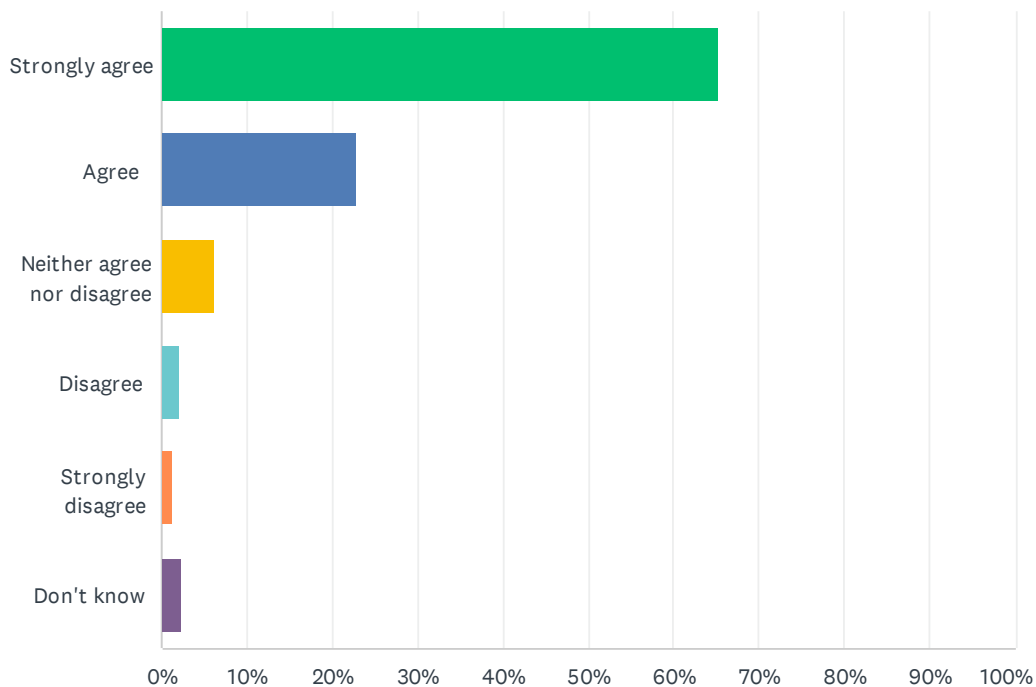
Answered: 291 Skipped: 102



ANSWER CHOICES	RESPONSES	
Strongly agree	65.64%	191
Agree	19.24%	56
Neither agree nor disagree	9.97%	29
Disagree	1.72%	5
Strongly disagree	3.09%	9
Don't know	0.34%	1
TOTAL		291

Q16 To what extent do you agree or disagree that the following conditions should be imposed on private hire operator's licences? The operator shall maintain a register of all staff employed for the purposes of taking bookings and/or dispatching vehicles The register shall contain the full name, current address and date of birth of the individual employed to undertake and dispatch bookings The register shall also provide the date that a basis DBS check was provided to the operator The operator will produce this register, on request, to an authorised officer of the council or police officer The operator will also be required to provide, on request by an authorised officer or police officer, a copy of their policy on employing ex-offenders in roles that would be on the register

Answered: 290 Skipped: 103

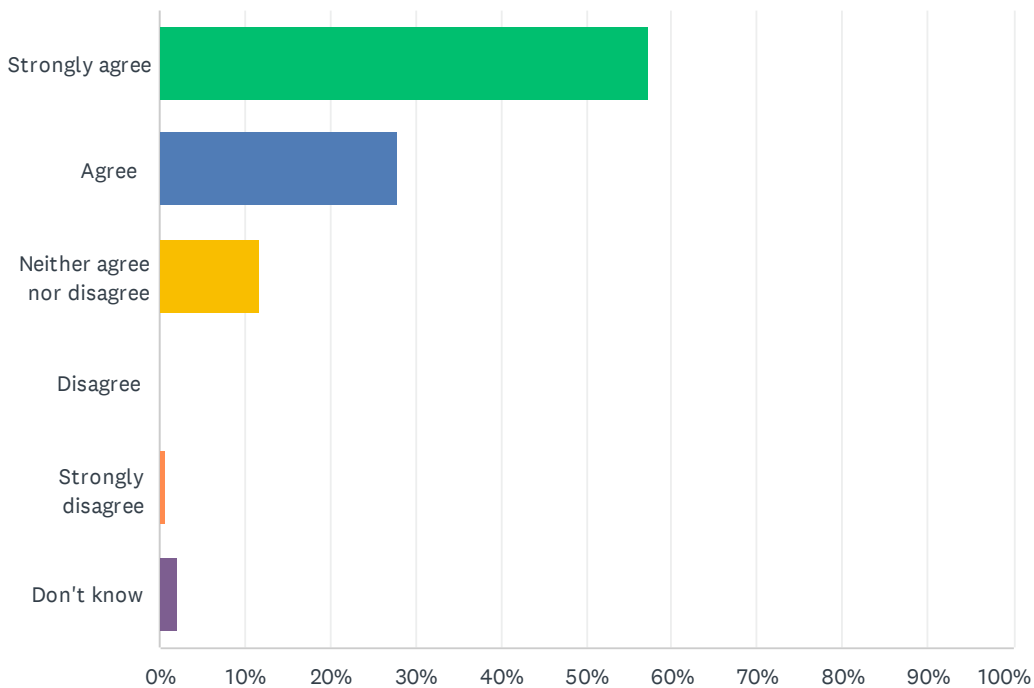


Consultation on Changes to Taxi/Private Hire Licensing Policy

ANSWER CHOICES	RESPONSES	
Strongly agree	65.17%	189
Agree	22.76%	66
Neither agree nor disagree	6.21%	18
Disagree	2.07%	6
Strongly disagree	1.38%	4
Don't know	2.41%	7
TOTAL		290

Q17 To what extent do you agree or disagree that the current private hire operator condition number 5 relating to booking records should be amended (in line with the DfT guidance) to include: The name of any individual that responded to the booking request The name of any individual that dispatched the vehicle

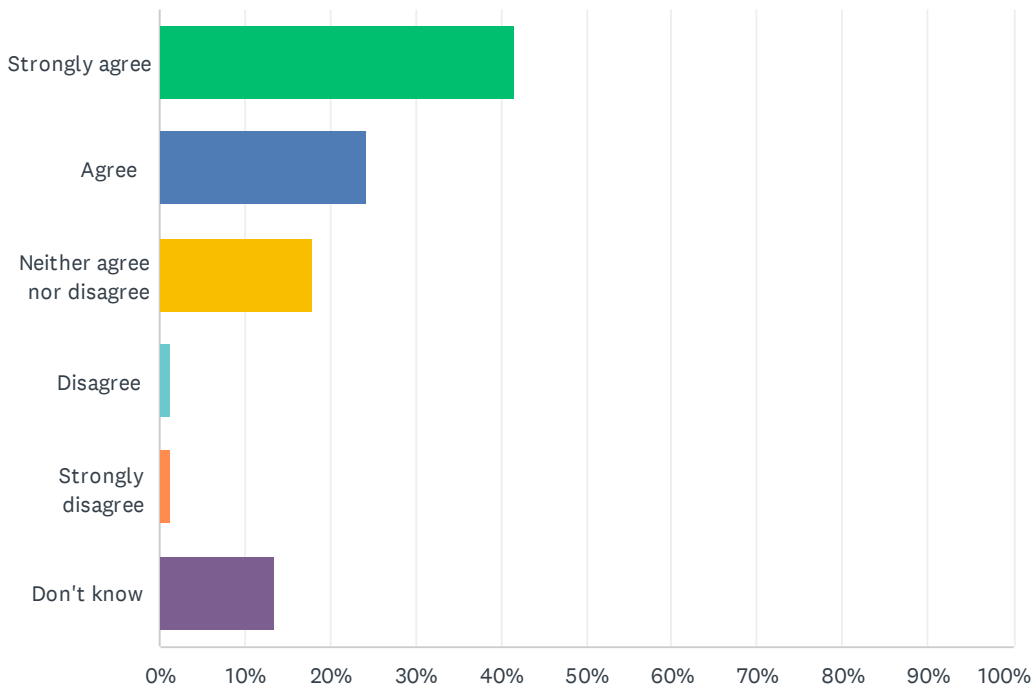
Answered: 289 Skipped: 104



ANSWER CHOICES	RESPONSES	
Strongly agree	57.44%	166
Agree	28.03%	81
Neither agree nor disagree	11.76%	34
Disagree	0.00%	0
Strongly disagree	0.69%	2
Don't know	2.08%	6
TOTAL		289

Q18 To what extent do you agree or disagree that the current private hire operator licence conditions should be amended (in line with the DfT guidance) to include the following condition: The use of a driver who holds a PCV licence and the use of a public service vehicle (PSV) such as a minibus to undertake a private hire vehicle booking shall not be permitted without the informed consent of the person booking the journey

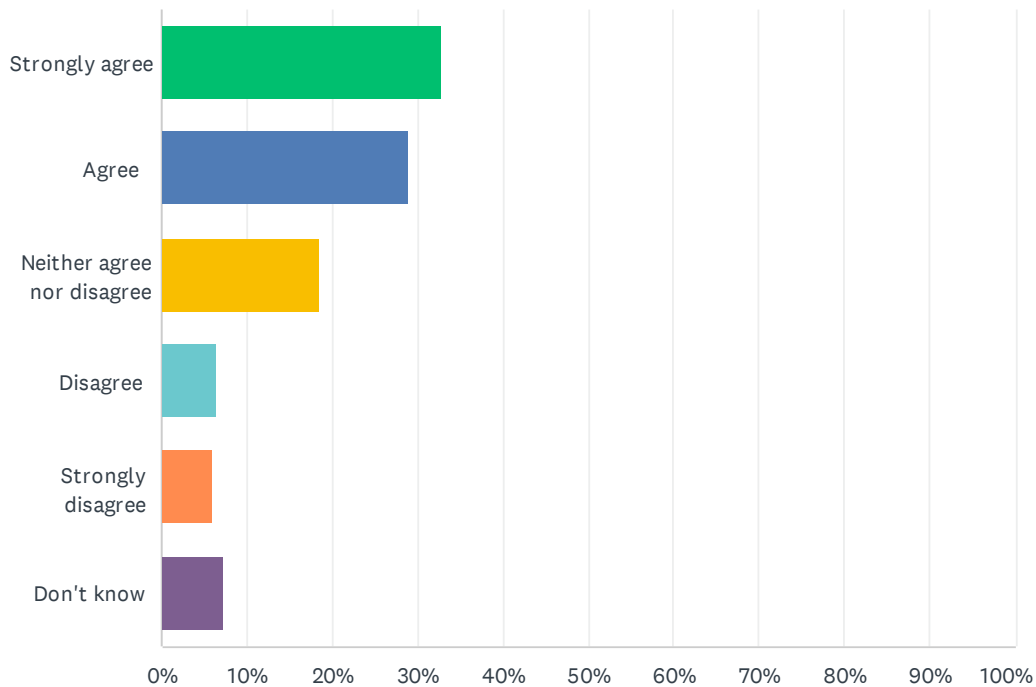
Answered: 289 Skipped: 104



ANSWER CHOICES	RESPONSES	
Strongly agree	41.52%	120
Agree	24.22%	70
Neither agree nor disagree	17.99%	52
Disagree	1.38%	4
Strongly disagree	1.38%	4
Don't know	13.49%	39
TOTAL		289

Q19 To what extent do you agree or disagree that the current statement of licensing policy should be amended to increase the upper age limit for wheelchair accessible vehicles (WAVs) from 8 years of age to 12 years of age, provided the vehicle meets with the requirements of the PATN guidance as approved by the Council and is supported by an evidenced service history in line with the manufacturers' guidelines?

Answered: 286 Skipped: 107



ANSWER CHOICES	RESPONSES	
Strongly agree	32.87%	94
Agree	29.02%	83
Neither agree nor disagree	18.53%	53
Disagree	6.29%	18
Strongly disagree	5.94%	17
Don't know	7.34%	21
TOTAL		286

Q20 Could you please provide further details as to why you feel this way?

Answered: 147 Skipped: 246

Q21 Are there any specific comments you wish to make in respect of any of the recommendations set out in this survey?

Answered: 122 Skipped: 271